

**TERMS & CONDITIONS:**

Front desk hours are 7am – 11pm daily.

Full payment is required upon check in, as well as a pre authorisation bond.

Cash or debit-card payment pre authorisation bonds:

If payment is by cash or debit card, and not guaranteed by a valid credit card, the a pre authorisation bond by way of cash or debit card to the amount of \$200 will be payable upon check in. This bond will be returned to you after our hotel staff have inspected your room and the deposit will be returned upon staff satisfaction. If paid by debit card this refund may take up to 5 days to process into your account.

Non-smoking, vaping policy & Non-party policy:

All our rooms are strictly NON-SMOKING and NON-PARTY. If any guest/s smoke, vape and/or have a party in their room, a cleaning fee of \$200 will be charged. If a party is being held, the guests will be warned before being removed from the property - their bond will not be returned.

Maximum occupancy:

I understand and agree that maximum occupancy for my allocated room is that stated on the booking form. If the maximum occupancy of the room is exceeded or I am found using a bed/room which is not that I have been allocated, I agree to additional charge. If the bond has been paid, I acknowledge it will not be returned.

Check out:

Check out is by 11am, guests can leave keys in the drop box at reception for early check out.